

**SUSTAIN
OUR SERVICES**

TO THRIVE AND GROW



Newsletter



UPDATE FROM
THE PHOENIX RESIDENCE, INC.



Celebrating
The
Phoenix
Residence, Inc.
40 years

WINTER 2026

Celebrating Our 2025 Employee of the Year Stars

It's time to celebrate! Our **2025 Employees of the Year** have truly gone above and beyond this past year, and we couldn't be more excited to honor them. Nominated by their peers for their compassion, dedication, and outstanding service, these team members are the heart of our organization.

Congratulations to all our incredible honorees! Thank you for inspiring us every day. We are so grateful for you!

Direct Support Professionals:

A'Zirah Odell – Carver House
Philomena Itoka – Lydia House
Ronique Taylor – Centerville & Ludden Houses

Manager:

Tanazia Morehead – Clinton House

Support Services/Admin:

Sarah Hansen – Human Resources

Health Services:

Nick LeBrun – Appointment Coordinator

Phoenix Service Corporation Housing:

Yvette Huff

Phoenix Service Corporation Case Management:

Taylor Ipsen

Congratulations to Our Winners!

The Phoenix Residence:



A'Zirah Odell



Ronique Taylor



Philomena Itoka



Sarah Hansen



Tanazia Morehead



Nick LeBrun

Phoenix Service Corporation:



Yvette Huff



Taylor Ipsen

To learn more about our winners and nominees, visit www.phoenixresidence.org/news.html

Happy New Year! Although this year has been challenging, we haven't forgotten about the wonderful times we had this past year.

This quarter brought us joy as we celebrated the holiday season with our Thanksgiving Bingo, holiday parties, and singalongs. It reminded us how truly important our community is and how grateful we are to our staff for the incredible care they give to the individuals we support.

That's why it's only fitting to honor our 2025 Employees of the Year this month!

While this year has brought its share of challenges through the Medicaid changes and fraud abuse, please be rest assured that we are doing all we can to combat these changes and continue providing the best person-centered care we can. Thank you for your support along the way!

Wishing you and your family a peaceful and joyful year! We look forward to 2026!
Your Friends at The Phoenix Residence, Inc.

Sustain Our Services Update

We are so grateful for your support in 2025!

THIS QUARTER: \$46,654

**TOTAL CAMPAIGN:
\$227,649**

All \$3,690 Give to the Max Day donations received last quarter will support this campaign.

New Sustain Our Services Initiative



We are proud to announce the next phase of our *Sustain Our Services* (SOS) campaign, a vital initiative designed to ensure the long-term stability of our programs and the well-being of those we support.

Our goal is ambitious: to raise \$400,000 over the next three years, with annual targets of \$125,000 for 2026, \$135,000 for 2027, and \$140,000 for 2028.

These funds are crucial as we face ongoing challenges in the Medicaid program and a severe workforce shortage of skilled Direct Support Professionals. The SOS campaign is our answer to these challenges, ensuring we can continue to deliver high-quality services, despite external pressures, and by providing our staff with the wages and benefits they deserve.

We invite you to help us reach these goals by donating to the cause, acquiring a matching donation from your employer, or spreading the word. Every donation—no matter the size—directly supports our mission and helps us remain a resource for vulnerable individuals.

Learn more and donate at www.phoenixresidence.org/give.html

Come Volunteer With Us!

Looking to make a difference in your community? Volunteer your time and talents to help build a stronger, more connected community at The Phoenix Residence!

We are looking for volunteers for the positions below. Please note that these are **part-time volunteer positions**. We will work with you to develop a schedule!

- Volunteer Grant Writer
- Volunteer Front Desk Assistant

Learn more about these positions at
www.phoenixresidence.org/news/volunteer-positions.html



Susan and Program Supervisor Tiffany Wright from Suburban House with our Lunch Bunch group. They meet monthly over lunch at a restaurant to reconnect with other friends who don't attend a day program.



Mike from Drexel House had a blast down at Disney World this holiday season! He visited with the Disney characters, watched fireworks, and pet some dolphins.

Thank you to direct care staff Jen and Michelle for making this happen!