

### **Shawn Johnson:**

I am pleased to nominate Shawn Johnson from the Maintenance Department for the 2025 award. He has worked for Phoenix Residence for over 20 years now. Shawn consistently exceeds his duties with a positive attitude, making him a valued team member and a cheerful presence at work. His professionalism and kindness are evident. Program supervisors truly appreciate his work. He responds quickly when asked to repair items on site, and he has cleaned garages for us, keeping them presentable and less cluttered. Beyond his technical skills, he is a role model with a kind heart, whose dedication and upbeat spirit greatly enhance our facility's environment and operations. I firmly believe Shawn deserves this recognition. Shawn prioritizes individuals' needs and comfort by making sure that all repairs onsite are completed in a timely fashion. Shawn has demonstrated his proactive maintenance role by ensuring that failed parts at the houses are put to good use, fixing wheelchairs, beds, walls, and floors. This has saved a lot of money in the houses. He works well with the rest of the employees, and supervisors do complement him a lot about his positive approach. He has demonstrated respect and kindness to every employee. Shawn takes his time to ask supervisors if there is anything else that needs to be fixed, not just working on the work orders, but he goes above and beyond. He has demonstrated a positive example through his strong work ethic. He not only waits for work orders to be presented, but he also jumps in and helps wherever is needed.

### **Shawn Johnson:**

Shawn has been with Phoenix for 24 years as a Maintenance Coordinator. Shawn is polite and greets everyone, including the individuals. He is prompt with finishing work orders. He is available and responds quickly to questions and concerns. He has brainstormed ways to save money and offered solutions to issues [when he can]. He [makes sure to] include the individuals' preferences when making changes to the house. He has a good relationship with several of the families of the individuals we support and vendors. Shawn is very person centered with the people we support. He goes out of his way to offer [include the] individuals in changes around the house. He has helped with several activities and has offered suggestions for activity ideas. He has assisted with our flower delivery day and even played the man in the big red suit in a pinch. He is always willing to help and has gone out of his way to assist where he can. Shawn takes the initiative to include the individuals in his work, and he works well with outside agencies. He looks for ways to make the home safer. This year, he brainstormed a new mailbox set up that will hopefully prevent the mailbox from being taken out by drivers and the snowplow. He has a good relationship with the staff, individuals, vendors and families. He is approachable and listens to staff and family concerns. He is always willing to help. All the individuals are happy to see him, and he has a good relationship with several of them throughout PRI. He makes the individuals feel important in and out of the house (TF bouncer). He promotes positive attitude all the time!