

Nicholas LeBrun

Nick is an Appointment Coordinator for Phoenix and has been for a couple of years. Within his role as an Appointment Coordinator, Nick's priority is to know the individuals he is advocating for. He takes time to spend time with each of them, even outside of those appointments, so that he can get to know them and the things they are facing. Not only does this give him a better idea of how to advocate for them, but it helps them to be more comfortable with him when he does take them to appointments.

Even though he doesn't have to, Nick picks up shifts within the homes of the individuals he takes to appointments, because that helps him get to know those residents better. He cares deeply, and he works hard to make sure that he can accurately know their conditions and their day-to-day lives, so that he can best speak on their behalf.

There's a lot of creativity and innovation involved in piecing together schedules the way Nick does. There are a lot of moving parts when overseeing medical appointments for the individuals of several houses. Somehow, he keeps track of it all, and can fit all those appointments in, as well as fitting in some shifts within the houses. Nick has such a kind, welcoming personality. He's friendly with everyone and has even helped a coworker move. He's a good listener and has so many funny stories and anecdotes. He really makes an effort to get to know everyone and help them feel like they fit in. The positive impact Nick has shines through in the way he cares. He makes time for everyone, and advocates for himself and other staff, not just the residents. He helps others self-advocate, he speaks up for them, and empowers everyone he meets. Nick leads by exemplifying the saying, "be the change you wish to see in the world." We appreciate all that he does for our residents!