



The  
**Phoenix**  
Residence, Inc.



**Phoenix Service Corporation**  
*Life Moving Forward*

# 2022 Annual Report



## ***The Year of Resilience***

*Soaring Beyond Possibilities*  
*Life Moving Forward*



# About Us

## Inside this Report

Mission & Key Staff.....	2
Message from the President.....	3
<b><u>The Phoenix Residence:</u></b>	
Reestablishing Ourselves in.....	4
the Community	
Fundraisers & Events.....	5-7
Close the Gap Update.....	8
Financials.....	9
Board of Directors.....	10
<b><u>Phoenix Service Corporation:</u></b>	
Housing Support Program.....	11
Case Management.....	11
Housing Stabilization Services.....	12
Transitional Services.....	13
Financials.....	14
2022 Donations.....	15-17
Contact Us.....	18

## Key Staff

### President & CEO

Darlene Scott

### Vice President of Operations

Mary Thirsten

### Vice President of Community Services

Alan Berner

### Vice President of Financial Services

Pam Connolly

### Director of Nursing

Brandi Sterry

### Director of Community Services

Megan Avakian

### Community Support Service Coordinator

Elizabeth Larson

## Mission

Phoenix provides support to adults with disabilities living in residential and nonresidential settings, helping them remain independent and active in their own community.



**From left to right:** Rabecca Edstom from Centerville House, Joell Podolan from Furness House, and Kathleen Owens and Curtis Anderson from Ludden House



# Message from President

**Resilience** is a word I learned early in life after my mother's accident. My family went through some tough times and had to overcome them to survive! That is what comes to mind regarding The Phoenix Residence, Inc (PRI) and Phoenix Service Corporation (PSC), our sister corporation. In 1990, we established a new nonprofit corporation to provide rehabilitation services for persons with intellectual and developmental disabilities. Both organizations serve persons with disabilities and have been *Resilient* in making the necessary changes to adapt to environmental and service changes over the last 33 years for PSC and nearly 50 years for PRI.



Phoenix has overcome a lot of turbulence over the years, but the last three years have helped build our muscle strength and helped us to rely on each other even more. We help people live their best lives in the homes of their choice and maintain their independence. The Phoenix Residence continues to focus on providing residential support, while PSC has evolved to assist people through case management services, housing stabilization, housing supports, relocation service coordination, and transitional services. We have formed a strong partnership in providing a variety of services.

We look forward to continuing to work together and adding to the array of services under the Phoenix umbrella. We thank you for your ongoing support as we focus on the future!

*Darlene M. Scott*

Darlene Scott  
President & CEO  
The Phoenix Residence &  
Phoenix Service Corporation



**Above:** Gail Sherseth and Sandy Calhoun from English House. We lost our beloved Sandy this year!



**Left:** Jackie Fritsch from Carver House with Program Manager George Winston

# Reestablishing Ourselves in the Community

When the National Emergency declaration expired this past spring, we quickly recognized the impacts the workforce shortage had not only on our ability to complete our work, but we also needed to find a way to support the people in our homes in returning to a normal life in the community.

It's so important for the individuals we support to get out and do the things that are important to them or be able to do fun things at home. As an organization, this is something we value and have invested considerable energy into making it a routine part of what we do.

This has been a significant challenge post-COVID, but we're working on it one person at a time. Since the beginning of 2023, we have seen many great activities and creative approaches being deployed by our teams in getting people out and about. Our Appointment Coordinators have jumped in and invested their time to help coordinate these activities, and we look forward to working with our new Activity Coordinators who recently started.

Our managers and staff have also helped plan fun activities in the community, with trips to Monster Jam, the movies, restaurants, and Twins games, among other activities.

But we can't forget the efforts of so many family members who have invested their resources and time to help in the homes, with cooking dinner, taking people out into the community, etc. You've made a tremendous difference in the lives of your loved ones, and we can't thank you enough! Thank you for making these valuable opportunities happen while we continue to rebuild our capacity, so we can return to the level we were at pre-COVID.

Our workforce challenges still exist and we expect this will be our reality for the foreseeable future. But we are committed to finding a way to make meaningful community activities a routine thing for everyone at Phoenix, and we will continue to develop new approaches and resources to help meet that goal. We appreciate the efforts of so many, and we're looking forward to seeing ourselves grow in the weeks and months to come.



*Alan Berner*  
*Vice President of Community Services*



*Ludden House at the*  
*Minnesota Zoo*

# Fundraising & Events

The joy on their faces shined through as we embraced old friends we hadn't seen in so long! The buzz, excitement, and camaraderie at our 2022 fundraisers was incredible! For the first time in two years, we held all three fundraisers in-person—and it was certainly memorable!

For many, they hadn't seen their friends since the 2019 Made in the Shade 5K Walk—and it showed! We had a record number of homes show up for the event—11 of our 19 homes participated with some bringing family members as well. Thank you to everyone who came out to the lake!

And the 2022 Russ Douglas Phoenix Golf Classic allowed us to mingle and socialize again! Due to the winding down of COVID, we held a limited tournament of golfing only. But it was evident that everyone was happy to be back, despite the restrictions.

Fortunately, our Gertens Plant Sale still bloomed without any set backs or restrictions.

**Thank you to all our sponsors and donors!** You all showed up when we needed you—and for that, we couldn't be more grateful! Thank for your support!



***Top:** Sue Foss from Foss House with then Assistant Program Director Agye Agyeman-Prempeh at Made in the Shade*

## FUNDRAISING TOTALS

**\$36,461** from Russ Douglas Phoenix Golf Classic

**\$14,895** from Made in the Shade 5K Walk, Run & Roll

**\$4,991** from Gertens Plant Sale

**\$215,179** from *Close the Gap* Campaign



# Major Sponsors

## Russ Douglas Phoenix Golf Classic

### *Platinum:*

Geritom Medical  
South Robert Street Business Association  
Tom Cherry and Darlene Hafner

### *Gold:*

Anonymous  
David and Lynn Myhr  
John's ProCare  
K&L Building and Remodeling  
Minnesota Coaches  
NFP Corporate Services  
Old National Bank

### *Silver:*

CBS Construction  
John Kuhrmeyer & The Canopy Group  
Mark and Judy McClellan  
Steve and Lou Pfeiffer

### *Bronze:*

CBL Floors  
Darlene Scott  
LB Carlson  
Lunds & Byerlys  
Success Computer Consulting



*Russ Douglas Phoenix Golf Classic 2022*

***Thank You to All Our 2022 Sponsors!***

# Major Sponsors

## Made in the Shade 5K Walk, Run & Roll

### *Phoenix Level*

Audrey Nicholson  
David and Lynn Myhr  
Jane Hess and Mike Kroll  
Old National Bank  
UCare

### *Cardinal Level*

Deb Kilgore  
Joseph Podolan  
Paul Severson

### *Bluebird Level*

Anonymous  
Darlene Scott  
Jeff and Deborah Schmitt  
Jennette Wasmund  
John's ProCare  
Karen Olson  
Mark and Kim Calhoun  
Mary Peltier  
Mary Thirsten  
Patricia Casey  
Shelley Peltier

### *Hummingbird Level*

Alan Berner  
Diane Larson  
Elizabeth Stoneburg and  
Phillip Romine  
Greg and Elizabeth Severson  
Gregory Carr  
James and Sandra Mishler  
Larry Quist  
Liz McCambridge  
Lynn Bradshaw  
Mark and Sandy Games  
Mike Stapf  
Neil and Patricia Smith  
Norman and Rose Joarnt  
Peg Olin  
Randy and Paulene Roering  
Richard Case  
Steve and Gail Severson  
Wendy Price



**From top left moving clockwise:**  
Susan and Hung with Viking House staff,  
Diane Bruce and Julie Stapf with Eric's  
House staff, & Jackie Fritsch and family  
from Carver House

***Thank You to All Our 2022 Sponsors!***





## Campaign Hits 4-Year Milestone

When we embarked on our *Close the Gap* journey, we had no idea the impact it would have on our direct care staff. Initially, our goal was to raise \$150,000 to support our workforce, when we launched in the summer of 2019.

**Thanks to you all, our generous donors, we quickly exceeded our expectations**—by that fall, we had already hit our goal! When we hit the 2-year milestone in the summer of 2021, we decided to make this a 5-year campaign. We were two years into a global pandemic and the workforce shortage was not going away anytime soon—we needed to continue supporting our staff.

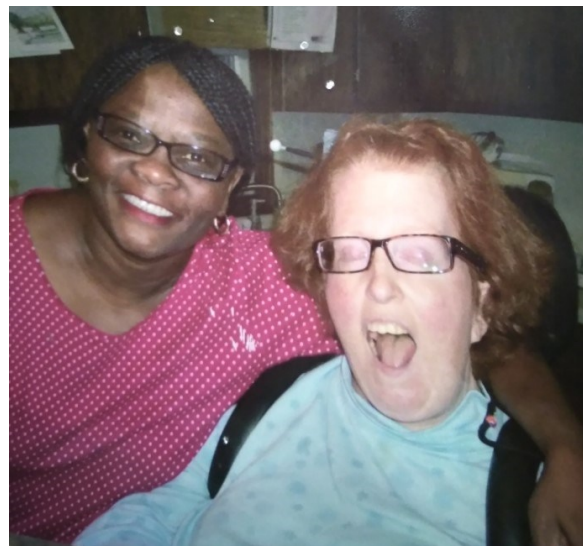
And we've been able to do just that! **Through June of 2023, we have raised \$917,626 for the campaign.** In 2021, we used our *Close the Gap* funds to give our direct care staff pay increases. *Close the Gap* continues to fund that increase. In 2022, we spent \$113,739 on these increases.

***Thank you for supporting this campaign!***



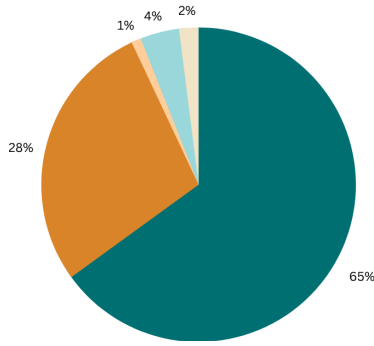
**Above:** Wendy Hall from Newport House with then DSP Nakia Hammond for her 15-year anniversary with her day program MSS

**Right:** Deborah Crom from Clinton House with DSP Ola Afolabi



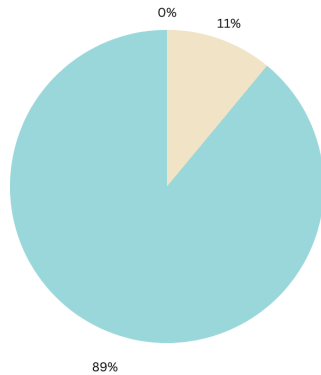


# PRI Financials



**Total Agency Revenue: \$12,530,304**

Intermediate Care Facility	65%
Adult Waiver Facility	28%
Housing Services	1%
Donations & Special Events	4%
Interest & Other	2%



**Use of Resources: \$13,345,105**

Program Services	89%
Management	11%
Development	0%

## STATEMENT OF FINANCIAL POSITION

### Assets

	2022	2021
Cash	\$2,068,538	\$2,277,777
Accounts Receivable	\$798,809	\$781,947
Property & Equipment	\$7,027,873	\$6,233,680
Other	\$184,605	\$169,097
<b>Total Assets</b>	<b>\$10,079,825</b>	<b>\$9,462,501</b>

### Liabilities and Net Assets

Current Liabilities	\$1,050,615	\$874,168
Long-Term Debt	\$1,255,678	\$0
<b>Total Liabilities</b>	<b>\$2,306,293</b>	<b>\$874,168</b>

### Net Assets

Unrestricted	\$7,668,401	\$8,427,195
Temporarily Restricted	\$105,131	\$161,138
<b>Total Liabilities and Net Assets</b>	<b>\$10,079,825</b>	<b>\$9,462,501</b>

## PRI Board of Directors

Richard Ivance, M.D.  
Chairman

Jeffrey Points  
Director

Garret Colao  
Past Chairman

Julie Nagorski  
Director

Jennifer Buchanan  
Vice Chairwoman

Sandra Bredesen Burrowes  
Director

Kirsten Gregerson  
Secretary

Eric Schultz  
Director

Jamie Grupe  
Treasurer

Jim Woodard  
Director

Darlene Scott  
President/CEO

Elizabeth Johnson  
Director

## PSC Board of Directors

Richard Ivance, M.D.  
Chairman

Allison Armstrong  
Director

Deborah Gillis  
Vice Chairwoman/  
Past Chairwoman

Eric Schultz  
Director

Darlene Scott  
President/CEO

Irene Wright\*  
Director

Mike Semsch\*  
Director

*\*Served part of the 2022  
Board of Directors term*

***Thank you to our 2022 Board Members  
for all your guidance and support!***

# Phoenix Service Corporation

## *Transitioning to a New Home*

*At Phoenix Service Corporation, we specialize in helping vulnerable populations find the support and services they need to lead happy and fulfilling lives and sustain independent living. We do this through four programs to offer these vital services. Read on to learn more!*

### Housing Support Program

The Housing Support Program, formerly known as GRH, is a statewide program that assists individuals who are experiencing homelessness with housing and funds for room and board expenses. We work with individuals in Dakota, Hennepin, Ramsey, and Washington counties.

Through a grant provided by the county, the program pays for rent, utilities, and household supplies to help individuals transition from homelessness to stable housing over a period of 12 months.

In addition to financial assistance, participants meet with their Housing Support Specialist regularly to access essential every day resources, such as mental health and physician services, food shelves, and SNAP benefits.



*Housing Support  
Client Shay*



**"The goal [for them is] to be off housing support and get housing stability...One of the most rewarding parts is when you house someone experiencing homelessness and see how well they can flourish with housing and someone to support them."**

*Community Support Service Coordinator Elizabeth Larson*

### Case Management

Our dedicated team of 17 case managers work with those we support to make informed decisions about the care they receive and help coordinate their support teams to ensure they are living in the most independent environment possible.

Clients receive waiver funding from the state and utilize their Case Manager's expertise to choose services tailored to meet the needs of their mental and physical disabilities.

**"You're working with a diverse caseload,"** said Director of Community Services Megan Avakian, who oversees our Case Management services for 596 clients. **"From childhood to the elderly in completely different settings."**



## Housing Stabilization Services



Megan Avakian,  
Director of  
Community Services

While the Housing Support Program provides immediate assistance to individuals experiencing homelessness, our Housing Stabilization Services (HSS) focuses on long-term housing sustainability. We work with clients in planning for, finding, and moving into a home in the community.

HSS is designed to support clients who are having trouble maintaining housing stability due to factors such as eviction or difficulty working with their landlords. HSS consists of three phases: consultation, transition, and sustaining to find the best fit for them.

HSS is designed to meet people where they are in their moving process and provide person-centered support moving forward. This program is funded through Medical Assistance, as we receive referrals from case managers, outreach programs, and self-referred individuals.

*Our primary goal at Phoenix Service Corporation is to help people achieve housing stability and ongoing care. By coordinating services, securing funding, and providing ongoing support, these programs work together to improve the lives of individuals with disabilities every day.*

### SUCCESS STORY

Jamal Taylor comes from a large family and was born and raised here in Minnesota. Jamal fell on hard times in his past and turned to alcohol and drugs. He lived in several shelters in Hennepin County before deciding to become sober, and eventually began receiving Housing Support services through Phoenix Service Corporation.

Jamal is grateful for what Phoenix has done to help him keep on track and stay sober. He appreciates that Phoenix helps him complete his paperwork, and keeps him up to date with his housing and county benefits. Jamal has worked with the same Housing Specialist, Alan Dale, since he began working with us in 2020.

“Alan is an excellent, calm, and cool guy who is always willing to help me problem solve issues that arise, and he always keeps his appointments,” said Jamal Taylor.

Jamal lives in a duplex with a roommate. Nearby, he has support from the Salvation Army community—attending several groups and has built good relationships with the people and pastor there. In his free time, Jamal enjoys collecting and listening to vinyl records from the ‘70s and ‘80s, especially smooth jazz music.



*Housing Support Client Jamal Taylor*

# Phoenix Service Corporation

## Transitional Services

Moving can be a stressful time for many people, and for those in our community, it's no different. To help with the burden, **Phoenix Service Corporation** began offering **transitional services** to make that move just a little bit easier. When the county expressed a need nearly 10 years ago, we jumped at the opportunity. Now, we support individuals moving anywhere within the state.

We provide support to individuals moving into their own home or an integrated community setting, who are receiving waiver services. Referrals are submitted through case managers. We then work with the individuals to coordinate the move and provide essential items needed to live independently.

We work with outside vendors to provide furniture and help with the move. We also shop for and provide household items for the individual, and help pay lease or rental deposits, additional moving expenses (e.g. vehicle rental, packing, unpacking), application fees, and utility set-up fees and deposits. The funding each person receives is limited, so we discuss their priorities and how to allocate the funding, based on their needs. Once the referral is complete, we are reimbursed by the state of Minnesota.

**"I'm here to make a stressful time a little bit easier," said Transitional Coordinator Jessica Lipnik. "I enjoy being able to provide that support and make it an easier process for them. We try to be accessible whenever we can."**

Whether an individual calls worried 10 mins after their delivery window opens because the movers aren't there, or they just want someone to talk to, we're happy to provide a helping hand...There have been times where I've called to confirm delivery time, and I'm on the phone for 20 minutes just talking to them because it's a stressful time," said Jessica Lipnik.

*As we always say, we keep Life Moving Forward.*

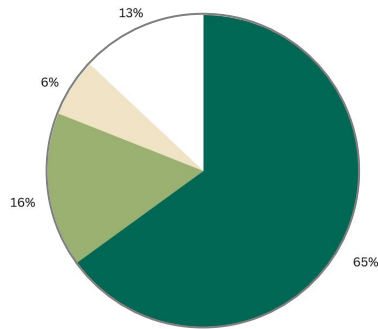
## TESTIMONIAL

"You recently went above and beyond in helping my client [with his] transitional services... I checked in with him today and he stated **he cried tears of joy for the first time in his life**, because the items you picked out for his new home were so beautiful and perfect!

**Thank you for the important work you do! You made a tremendous impact on him settling into his new home!"**

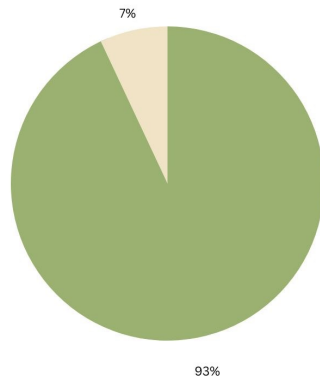
*Lauren Pehler, Case Manager*

# PSC Financials



**Total Agency Revenue: \$1,664,669**

	Case Management	65%
	Group Residential Housing	16%
	Housing Supports	6%
	Other Supports	13%



**Use of Resources: \$1,654,360**

	Program Services	93%
	Management	7%

## STATEMENT OF FINANCIAL POSITION

### Assets

	2022	2021
Cash	\$827,740	\$927,439
Accounts Receivable	\$158,848	\$150,938
Property & Equipment	\$16,358	\$26,185
Other	\$141,334	\$9,602
<b>Total Assets</b>	<b>\$1,144,280</b>	<b>\$1,114,164</b>

### Liabilities and Net Assets

Current Liabilities	\$153,976	\$134,169
Long-Term Debt	\$0	\$0
<b>Total Liabilities</b>	<b>\$153,976</b>	<b>\$134,169</b>

### Net Assets

Unrestricted	\$990,304	\$979,995
Temporarily Restricted		
<b>Total Liabilities and Net Assets</b>	<b>\$1,144,280</b>	<b>\$1,114,164</b>



# 2022 Donations

*A heartfelt thank you to all our donors!*

*Donations received from  
January 1 - December 31, 2022.*

## **\$50,000**

Pat Burns

## **\$10,000 - \$25,000**

Kate Dwyer  
South Robert Street Business Assoc.  
Tom and Mary Deeney

## **\$2,000 - \$8,500**

Darlene Scott  
David and Lynn Myhr  
Don and Sharon Rask  
Eric Schultz  
Geritom Medical, Inc.  
Jamie Grupe  
Jane Hess and Mike Kroll  
Janess Davis  
Jeff and Debbie Schmitt  
John and Lori Owens  
John Bredesen Sr. & Betsy Halpern  
John's ProCare  
Joseph Podolan  
K&L Building and Remodeling  
Kurt and Gina Kastel  
Linda Steinworth  
Mel and Christine Felling  
Minnesota Coaches, Inc.  
NFP Corporate Services  
Old National Bank  
Pat Casey  
Paul Severson  
Steve and Cheryl Moore  
Ted Yoch  
Tom Cherry and Darlene Hafner  
William and Mary Frances Stoneburg

## **\$1,000 - \$1,999**

Audrey Nicholson  
Barb Magnuson  
CBL Floors  
CBS Construction  
Deb Kilgore and Carl Fritsch  
Dona and Gene Maki

## **\$1,000 - \$1,999**

James Patrick  
James Tankenoff  
Jody Dvorak  
John Kuhrmeyer  
LB Carlson  
Liz McCambridge  
Lucy Tanner  
Lunds & Byerlys  
Mark and Judy McClellan  
Mary Jo Bailey  
Mary Thirsten  
Neil and Pat Smith  
Nicholson Family Foundation  
Steve and Lou Pfeiffer  
Success Computer Consulting  
UCare

## **\$250 - \$800**

Bob Nye  
Bonnie Sykora  
Christine Koppen  
David and Karen Olson  
David and Ruth Liner  
Dr. David Rossmiller  
Gail Hassler  
Garret Colao  
Greg and Liz Severson  
Handi Medical Supply  
Harold Scott  
Howard and Carol Kurten  
Jeff Crawford  
Jennette Wasmund  
Joe and Lauren Deeney  
Ken Ward  
Mark and Kim Calhoun  
Mark Jaszewski  
Mary Peltier  
Michael and Laurie Udenberg  
Mike Stapf  
Nancy Trautman  
Ned Therrien



*DSP Barb Knafla and Mike Kelley from Suburban House*

## **\$250 - \$800**

Paul Coons  
Randy and Paulene Roering  
Richard Prins  
Shelley Peltier  
Steve and Gail Severson  
Stinson Automotive  
Thomas and Eileen  
Tim and Patty Egan

## **\$100 - \$249**

Agye Agyeman-Prempeh  
Alan Berner  
Alexandra Lape  
Barbara Johnson Reisteter  
Bonnie Featherstone  
Canopy Financial Group  
Carlton Insurance  
Marketing  
Carol and Norm Linnell  
Chris Dyrhaug  
Dan and Deanna Roering  
Dan and Jackie Larson  
Dave Douglas  
Elizabeth Stoneburg and  
Phillip Romine

# 2022 Donations

*We sincerely apologize if anyone was unintentionally omitted from the donation list. Thank you for your generous donation!*

## \$100 - \$249

Geoff and Kaylene Roering  
Gregory Carr  
James and Sandra Mishler  
Jeff Points  
Jen Weschcke  
Jim Hannigan  
Jim Woodard  
John and Deborah Besch  
Josephine Bredesen  
Justin and Katie Roering  
Karen Steiner  
Keenan and Denise Raverty  
Kirsten and Eric Gregerson  
Larry Quist  
Leslie Matton-Flynn  
Lynn Bradshaw  
Mark and Linda Goddard  
Mark and Sandy Games  
Mike and Joan Gasaway  
Norman and Rose Joarnt  
Patricia Reynolds  
Peg Olin  
Richard Case  
Riverview Promotions  
Rosemary Leopold  
Roxanne Kasal  
Russ and Kathy Trout  
Ruth Gromek  
Sherry Gray and David Blaney  
Thripurabai Bhanu  
Tina Hayes  
WCMC  
Wendy Price

## Up to \$99

Ann Hoey  
Anna and Dale Lamb  
Anneliese Adams  
Barbara Green  
Bell Bank Mortgage  
Ben Pierce

## Up to \$99

Betsy Sagnes  
Bill and Sandy Husaby  
Carl Kuhrmeyer  
Cecily Brown  
Cody Larson  
Dale Kurschner  
Dede and Mike Chehoski  
Dennisha Ford  
Doraine Newland  
Dr. Kathleen Key  
Elaine Hutchinson  
Elizabeth Danielson  
Emily and Jason Kohout  
Eric Davenport  
Ezra Case  
Fran and Linda Pierce  
Gayle Raymond  
Harlow Case  
Heidi Brewer  
Ishmeal North  
Jack Chehoski  
James Dorsey  
Jan Schumacher  
Janet White Phelan  
Jason Lowe  
Jeff McDonald  
Joann Newland  
Joanna Zibbell  
Jody Curl  
Joe Gerber  
Keith and Kathleen Rainford  
Ken Bence  
Laurie Case  
Libby and Miguel Jeldes Johnson  
Liberty Diversified International



## Up to \$99

Linda Manley-Kuitu  
Lisa Brown  
Maggie Klaassens  
Martha Murphy  
Mary Kay Miller  
Mary Troyer  
Mary Van Pelt  
Mary Vilmur  
Matt and Jenna Severson  
Matt Spector  
Matthew Pierce  
Mike Sir  
Mohamed Mohamed  
Nanette Nys  
Nicole Bechel  
Nikki Carson  
Pam Connolly  
Pam Kranz  
Patricia Norton  
Paula Williams DeZellar  
Pete Snow  
Quinn and Jen Schmitt  
Richard and Nancy Bulthuis  
Rita Johanneck  
Susan Winterhalter  
Taylor Jaszewski  
The Canopy Group  
Theresa Lippert  
Tim Odell  
Tom Newland  
Tom Strutz  
Valmer and Judy Barrows  
Vanessa Herbst  
Wayne Gorr  
William and Mary White  
Zach Boughton

*Teresa Turbes from  
Furness House with  
Assistant Program  
Director Hilda Momanyi*

# 2022 Donations

## Memorials

**In Memory of Barb Deeney**  
Tom and Mary Deeney

**In Memory of Regina Turbes**  
Linda Manley-Kuitu

**In Memory of Mary Loretta Lippert**  
Theresa Lippert

**In Memory of Lee and Phyllis Larson**  
Janess L. Davis

**In Memory of Sharon Severson**  
Paul Severson

**In Memory of Betty and David Stapf**  
Mike Stapf

**In Memory of Sally Cohen**  
James Tankenoff

**In Memory of David Harves**  
Darlene Scott  
Mary Thirsten

**In Memory of Barbara Madera**  
Mary Vilmur

**In Memory of Billy McDonald**  
Ken Ward

## Honorariums

**In Honor of Tanita Kurten**  
Howard and Carol Kurten

**In Honor of Michael Hutchinson**  
Elaine Hutchinson

**In Honor of Emily Myhr**  
Rosemary Leopold

**In Honor of Jill Jaszewski**  
Dona and Gene Maki  
Mike and Joan Gasaway  
Ruth Gromek

**In Honor of the Turbes Sisters**  
Jody Dvorak

**In Honor of Matt Stoneburg**  
William and Mary Frances Stoneburg

**In Honor of John Reson**  
James Tankenoff



*Kathleen Owens from  
Ludden House*

**In Honor of Laura  
Quist-Knox, Her  
Housemates, and All**  
Fran and Linda Pierce  
Gregory Carr

**In Honor of the Caring  
Phoenix Community of**  
Karen Steiner



*Left: DSPs from  
Centerville House,  
Victoria & Zenitha*

*Below: Michelle  
Barrows from Howard  
House with then  
Assistant Program  
Director Britain Olson*

## In-Kind Donations

Alan Berner  
Brenda Goldenstein  
Britain Olson  
Costco Burnsville  
Costco Coon Rapids  
Darlene Scott  
Deb Kilgore  
Debbie Willis  
Jackie Larson  
Jennette Wasmund

John Bredesen Jr.  
Kirsten Gregerson  
Mary Thirsten  
Megan Avakian  
Ned Therrien  
Sandra Bredesen Burrowes  
Sandra Woulfe and  
Patrick Muellerleile  
Sarah Hansen  
Veronica Keys





# Thank You!

Thanks to your commitment and generosity, we provided the individuals we support with the person-centered care they deserve. We could not have done this without you, so thank you for supporting us!

***From All of Us Here at  
The Phoenix Residence, Inc.  
and Phoenix Service Corporation***



***Above:*** Hung from Viking House with Program Manager Veronica Keys

***Left:*** East Region Program Managers Britain Olson, Michelle Tinsley, Shirlena Wilson, and Hilda Momanyi

## Contact Us

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Saint Paul, MN 55107  
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[www.phoenixresidence.org](http://www.phoenixresidence.org) | [www.phoenixservicecorp.org](http://www.phoenixservicecorp.org)

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