



The Phoenix Residence Inc. & Phoenix Service Corporation

Soaring Beyond Possibilities

Overview

Founded in 1974 by Margaret Ludden, a parent of a child with disabilities, **The Phoenix Residence Inc. (PRI)** is a nonprofit organization based in St. Paul, Minnesota. PRI was created to provide person-centered, quality living experiences for adults with developmental and physical disabilities. Over the years, it has grown into a trusted provider of residential services across the Twin Cities.

Phoenix Service Corporation (PSC), PRI's sister organization, extends this mission by offering primarily non-residential services and operational support. Together, the two entities form a unified system that empowers individuals with disabilities to live with dignity, independence, and purpose.

Mission & Culture

The organizations are committed to mission-driven work in an environment that values respect, accountability, and growth. Their shared cultural statement emphasizes:

• **Accountability as Empowerment**: Every team member takes ownership of their role in creating better outcomes.

Services Provided

- Residential Support and Nonresidential Services: PRI operates a network of homes tailored to the unique needs of each individual, promoting autonomy and community integration and provides nonresidential unit-based services to assist individuals to live and work in communities of choice.
- Nonresidential Services: PSC provides community-based support, including case management, housing support, transitional services, employment services, and administrative infrastructure.
- **Staff Development**: Ongoing training ensures that Direct Support Professionals and Program Managers are equipped to deliver compassionate, high-quality care.

Strategic Vision

The organizations are currently exploring strategic growth opportunities, including the formation of Strategic Alliances Advisory Committee to evaluate potential collaborations and affiliations. This reflects a forward-looking approach to sustainability and impact.

Ask

The Board of Directors is developing a non-decision-making advisory committee comprised of individuals with expertise in this area. The purpose of this committee's work will be to provide input and guidance to the Board on partnerships being evaluated.