



UPDATE FROM THE PHOENIX RESIDENCE, INC.



SPRING 2020

## Close the Gap Update

Thank you for helping us raise **\$244,000** to support our Direct Support Professionals!

As spring now approaches, it's hard to believe how quickly the world turned upside down overnight. With the Coronavirus (COVID-19) being top of mind, we wanted to keep everyone up to date with the most recent developments. We thank everyone who has made a difference for us as we work through this crisis together, whether you donated homemade masks, video chatted with your loved one, or partnered with us to get us the supplies we need. We could not do this without you, so thank you!

This newsletter will focus on a handful of people helping us navigate this pandemic, but please know we appreciate all of your efforts. If there's anything we can do to support you or your family, please don't hesitate to reach out to me at 651-492-0237 or [dscott@phoenixresidence.org](mailto:dscott@phoenixresidence.org). For all the latest COVID-19 updates, please visit our website at [www.phoenixresidence.org](http://www.phoenixresidence.org). Thank you for your support!

Darlene Scott, President & CEO



*Volunteer Sharon Doffing made homemade masks for Centerville House.*



*Family member Wally Sherseith made homemade masks for us.*

## Close the Gap Spotlight: Phoenix Family Members & Volunteers

### Phoenix Family Members Donate Equipment

Thank you to the dozens of family members and volunteers who generously made personal protective equipment (PPE) for us in the last few weeks. So many of you have quickly and efficiently made us homemade masks, gowns, and face shields; we can't thank you enough!

With your help, our staff and the individuals we support are safe and healthy. We are happy to report we continue to be COVID-19 free among staff and those we support. Our teams continue to work diligently to implement all recommended infection control procedures to keep it that way.

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## Close the Gap Spotlight: Family Members & Volunteers



*Family members Paul and Joan Skluzacek made face masks and face shields for us.*

### *Thank you for your donations!*

Cindy Gamis  
Colby  
Manufacturing  
Deb Malmo  
Dave Tueffel  
Derayle Jones  
Erica Bade  
Gail Hassler  
Grace Dickinson  
Jane Hess  
Jean Hinds

Jennette Wasmund  
John and Sandra  
Bredesen  
Laurie Boyer  
Linda Steinworth  
Marin Jaszewski  
Mary Duncan  
Michelle Ooley  
Myra Smiley  
My Pillow  
Paul and Joan Skluzacek

Splash  
Ricky Zolen  
Robin Hassell  
Sharon Doffing  
Sue Johnson  
Tamara Dickinson  
Tiwana Combs  
Verna Miller  
Wally Sherseth  
Wilson Tool



*Volunteer Gail Hassler made face masks for us.*

## Phoenix Staff Help Navigate Pandemic

Now more than ever, everyone is coming together and living a new “normal.” While we’ve adapted to the ever-changing world, our staff are the ones who have helped us maintain a sense of normalcy during this pandemic, and we couldn’t do it without them.

Our direct care staff show up to work every day with a smile, trying to make social distancing and staying at home fun! We are fascinated with all the fun and unique activities they are coming up with to keep everyone busy, from tie dying to baking to arts and crafts. Thank you!

As our direct care staff work the front lines, our management team is busy working behind the scenes, ordering supplies, sending out communication updates, and making sure everything runs smoothly. All the while, our maintenance team, Shawn and Michael, are keeping each home stocked with all the necessary supplies to weather this pandemic!

And in the middle of it all, we need to thank our nursing team. They are small but mighty, keeping us up to date on all the latest recommendations from the Minnesota Department of Health (MDH) and the Center for Disease Control (CDC). The nurse consultants have been busy conducting calls and providing guidance virtually as much as possible. Thank you!



*Our homes have been busy making lots of arts and crafts!*



*All our homes had Easter celebrations this month.*

## Partnerships

Thank you to all our vendors who have partnered with us and are making sure we get the supplies and equipment we need.

Twin City Janitorial  
Lunds & Byerlys  
Geritom Medical

Supply Solutions LLC  
Dakota County  
Bluestone Physician Services

*Thank you for your continued support!*

To learn more about our campaign or make a donation, please visit [www.phoenixresidence.org/give.html](http://www.phoenixresidence.org/give.html).