



# 2020 Annual Report

*Standing Strong During Crisis*



The  
Phoenix  
Residence, Inc.

The Phoenix Residence, Inc.  
330 Marie Ave. E | West St. Paul, MN 55118  
651-227-7655 | [info@phoenixresidence.org](mailto:info@phoenixresidence.org)

# About Us

## Inside This Report

Phoenix Services & Key Staff.....	2
Message from the President.....	3
COVID Update.....	4
Addressing Racial Injustice.....	11
Close the Gap Update.....	13
Update on Giving Tree.....	15
Fundraisers.....	16
2020 Donations.....	18
Financials.....	22
Board of Directors.....	23

## Services

The Phoenix Residence provides support to 104 adults with disabilities in the Twin Cities in residential and nonresidential settings. We are committed to providing person-centered, quality living experiences for adults with disabilities.



## Key Staff

### President & CEO

Darlene Scott

### Vice President of Operations

Mary Thirsten

### Vice President of Community Services

Alan Berner

### Vice President of Financial Services

Pam Connolly

### Director of Nursing

Kim Human

### Program Director

Niki Novak

## Contact Us

### The Phoenix Residence, Inc.

330 Marie Ave. E

West St. Paul, MN 55118

651-227-7655

[www.phoenixresidence.org](http://www.phoenixresidence.org)

*Follow Us on Facebook,  
Twitter, and Instagram!*



# Message from the President

## *Yes, We are Essential: Standing Strong During Crisis*

The word “**Essential**” is defined as absolutely necessary, extremely important! There is no better word to describe the value of our Direct Support staff with the work that we do here at Phoenix and in our community, other than **ABSOLUTELY Necessary, Extremely Important!** The Pandemic has forced us to recognize the people and things in life that are required for our survival!

Essential Workers provide basic needs, food, healthcare services, important social connections, and physical care where needed, so that we can continue to thrive in society. They must be prioritized in our funding systems! You may have noticed the many “**HEROES WORK HERE**” signs prominently displayed across the state and in front of buildings as a sign of recognition of the heroic efforts of our healthcare workers. They leave the safety of their homes and enter a community while others were being asked to stay home and socially distance. These are the folks, “Essential Workers,” who have helped us get through this healthcare crisis!

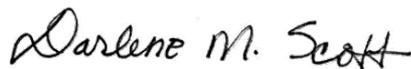
2020 brought several challenges! Starting with the COVID-19 pandemic, equality pandemic, and screams for social justice that called our attention to social issues and the need to act from our hearts and not our divided political beliefs. We knew that 2020 would be an unforgettable year! Our Board of Directors thought it was important to recognize this and highlight our continued efforts to address the systemic issues of pay inequities and disparities within health and human services as related to Direct Support Professionals.

With regards to the Pandemic, we made several changes in our policies and procedures to enhance communications, keep everyone informed of our actions, and keep people safe by following the guidance from the Center for Disease Control, Minnesota Department of Health, Department of Human Services, and The Center for Medicare and Medicaid Services.

The amazing and Essential Direct Support Professional staff here at Phoenix have helped us to weather the storms of the pandemic! Who are these Heroes? **They are ordinary people doing extraordinary work!**

Thank you for your commitment to service, your dedication to this work, and for helping us not only stay strong during the pandemic crisis, but to thrive despite of it.

Grateful & Blessed,



Darlene Scott  
President & CEO  
The Phoenix Residence, Inc.



- o 159 Female staff
- o 37 Male staff
- o 65 Mothers with school-age children
- o 15 Dads with school-age children
- o 10 Grandmothers
- o 10 College students
- o 93 Direct Support staff who have worked here for over 2 years
- o 20 College graduates
- o From 110 certified training programs

# Fighting COVID-19 Head On

The start to 2020 certainly has not been easy. The onset of the coronavirus tested our strength and perseverance as we cared for the community's most vulnerable population. We altered our policies and procedures based on recommendations from the Center for Disease Control and the Minnesota Department of Health, restricted visitors at the homes, and stocked up on Personal Protective Equipment (PPE) at every home. Thorough cleaning practices were put into place and PPE was required by all staff and visitors.

While the day-to-day activities were turned upside down, ***the care and commitment to the individuals we support did not.*** Thanks to the hard work of our staff members, we stayed COVID free among the individuals we support until fall 2020.

We would like to thank our dedicated staff here at Phoenix for this! They show up to work every day with a smile, trying to make social distancing and staying at home fun, especially during quarantine. We've truly been amazed at all the creative activities and projects they came up with to keep everyone busy, including karaoke nights, new arts and crafts projects, and trying new recipes.

*"I'm thankful that the start of quarantine was at the beginning of spring," said Program Manager Asha Christensen. "We spent a lot of time outside fixing up the yard, planting flowers, grilling, going for long rides, exploring the state parks we have here and in Wisconsin, movie nights, and sending cards to family."*

We've made significant strides during the COVID-19 pandemic, but we know it's still a long road ahead of us.

*By Jackie Larson, Public Relations & Development Coordinator*



*Thank you for your support during this difficult time!*

“ Quarantine was hard on everyone, so we had to make sure to have those conversations about how important it was for all of us to stay safe and keep ourselves well, not only physically, but mentally as well...Most importantly, we learned and grew as a unit. ”

*Asha Christensen*

*Program Manager at Drexel House*

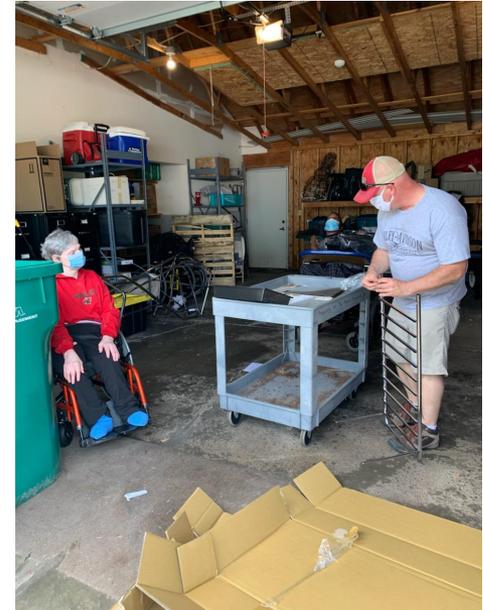


# Working in a COVID Environment

No one prepared us for what life would be like working through a pandemic. We uprooted everything we knew to work in the unknown. No matter how prepared we felt, we quickly learned it would have to be all hands-on deck to tackle this outbreak.

Not only did we stock up on toilet tissue and PPE, we had to make some of our own supplies, including PPE and disinfectant wipes. We had our maintenance staff delivering food, assembling PPE carts, and even converting an office into a storage room for all our PPE!

Not only that, but our administrative staff had to step in. Once COVID hit, our workforce plummeted – even worse than it was before! Our administrative staff and nursing teams had to work the floor because we didn't have enough coverage. Everyone stepped in and helped out where they could!



## *Working on the Frontlines*

We learned quickly that once someone contracts COVID and is diagnosed with it, it had likely already spread within the home. This was the case with English House. Michael Matthews, one of our heroes, shared his experience working in a home with COVID-positive individuals.

**“Working with COVID was certainly a challenging experience,”** said Michael. **“I was very nervous because I didn’t want to catch it [myself]. But you’re not in it for yourself; it’s about helping others...In the healthcare profession, that’s what we’re here for.”**

# Working in a COVID Environment

Not only did Michael and the team have to follow extra precautions to keep everyone safe, like changing Personal Protective Equipment (PPE) every time he went in and out of the room and checking the individuals' vitals every four hours, but the situation took an emotional toll on him as well.

"It can be very isolating at times," said Michael. "There's always fear in the back of your mind of am I doing the right thing?"

But Michael said he was more concerned about the emotional state of the individuals in the home rather than himself. At one point, 5 out of the 6 individuals in the home contracted COVID at the same time, as well as many of the regular staff members. That's when he and several other staff, volunteered to work with those COVID-positive individuals.

**Michael contributes much of his success to his fellow staff members who stepped into help. "I would like to thank Wendy Price, Mary Thirsten, and Amie Gustafson...we worked great as a team and they contributed a lot of their time and risked their health helping the clients here at English House."**



**DSP Michael Matthews stepped in to work at in COVID-positive homes.**



**Our administrative team had to step in to cover shifts on the floor.**

## *Raising Their Spirits*

Michael said it was hard to keep the individuals in a positive mood when they had a difficult day, but that's what he was there to do! He kept the conversations positive, told jokes, and was playful with them, as he referenced the Patch Adams movie where Robin Williams' character played with the kids who were struck with cancer.

"I helped distract them from the situation and calmed their worries," Michael said. "I kept telling them that they were improving."

For Michael, he made the decision to work in this environment pretty quickly and he certainly would do it again if needed. "If you were in a situation where you were dying, you'd want someone to be empathetic and caring. The risk was definitely worth the reward."

# Providing Support

Never have we been more grateful for the support of the vendors and agencies who helped us navigate this pandemic! Here we are going to highlight a few of them who helped us in 2020, but we sincerely thank everyone for their contributions!



Bluestone has been so helpful during the pandemic; they never missed a beat! Early on when there were not many tests available, Bluestone partnered with MDH to provide health care professionals the opportunity to test for COVID-19. They provided us guidance on watching for symptoms at home and when to send someone to the hospital. Bluestone also provided weekly testing for both the individuals we support and our employees, as well as offer virtual visits as needed.



During the pandemic, our friends at Geritom Pharmacy made sure everyone's medications were available when we needed them! In the beginning, there was a real concern of having enough medications available, but Geritom worked quickly to stock each home with cough syrup, Tylenol, and PPE. Our pharmacist continued providing virtual consultations for medication monitoring. Geritom also hosted a vaccine clinic for individuals from our sister corporation who were having a hard time accessing the vaccine, as well as for employees and volunteers from Phoenix.

## McKesson Corporation

We cannot say enough about our McKesson representative who assisted us in getting PPE and thermometers! Who would have ever thought that getting hand sanitizer, disposable gowns, thermometers, gloves, surgical masks, N95 masks, protective eye wear, and FIT testing supplies, would be so difficult? With her help, we were able to seek out enough supply to provide protection for all our employees.



**Our nursing team did a great job 8  
coordinating the vaccine clinics.**

# Through the Pandemic

*Thank You to Everyone for Your Support!*

*By Kim Human, Director of Nursing*

## Walgreens

Phoenix partnered with Walgreens to provide COVID vaccines to all of the individuals we support, employees, and all our essential caregivers who wanted one. Prior to the vaccination, Walgreens also provided a video to help educate everyone on vaccine safety and what to expect.

## Minnesota Department of Health, Department of Human Services & Center for Disease Control

Lastly, MDH, DHS, and CDC offered informative conference calls, phone calls, videos, and assistance over the phone as conditions changed throughout the pandemic. The education they provided was extremely helpful during a chaotic uncertain time in our lives!



**Nurse Wendy Price**  
helping with medications.

## Vendors & Agencies Helping Us Through Pandemic

Amazon  
Dakota County  
Direct Supply Company  
Dr. David Rossmiller  
McKesson Corporation

MDH, DHS, & CDC  
Our Consulting Dietitians:  
Lisa Brown & Kim Fox  
Supply Solutions LLC  
 **Geritom Medical**  
CREATING WAYS TO BETTER YOUR LIFE

 **Bluestone**  
Physician Services  
 **TWIN CITY JANITOR SUPPLY, INC.**  
"Your Cleaning Resource"  
 **LUNDS & BYERLYS**  


# Family Members Donate Equipment

We had so many supporters, family members, and volunteers who generously made us personal protective equipment (PPE) throughout the pandemic. So many of you quickly and efficiently made us homemade masks, gowns, and face shields; we can't thank you enough!

With your help, we kept our staff safe, even when they had to work in COVID-positive conditions. We trained staff to wear the equipment properly and we fit-tested as many employees as we could to provide that extra protection. Our teams continue to work diligently to implement all recommended infection control procedures to keep everyone safe.

## *Thank you to everyone who donated!*

Cindy Gamis	Jody Curl	Myra Smiley
Colby Manufacturing	Jennette Wasmund	Paul and Joan Skluzacek
Creative Masks	Jon Poulson	Ricky Zolen
Dave Tueffel	Linda Steinworth	Robin Hassell
Deb Malmo	John and Sandra Bredesen	Sharon Doffing
Derayle Jones	Laurie Boyer	Splash
Erica Bade	Linda Steinworth	Sue Johnson
Gail Hassler	Marin Jaszewski	Tamara Dickinson
Grace Dickinson	Mary Duncan	Tiwana Combs
Jane Hess	Michelle Ooley	Verna Miller
Jean Hinds	Minda Bourdage	Wally Sherseth
	My Pillow	Wild Isles Swim
		Wilson Tool



*By Jackie Larson, Public Relations & Development Coordinator*

# Addressing Racial Injustice

*We are committed to addressing discrimination and striving to eradicate it here at Phoenix.*

It's hard to believe, we Minnesotans were at the epicenter of the racial injustice movement in 2020. The death of George Floyd and so many others across the country, brought about conversations, protests, and community action that was long overdue.

In response to all this, The Phoenix Residence issued an equity statement, **A Commitment to Equity and Inclusion**.

To support this effort, we also provided training, education, and resources to our staff on race and equity to bring about awareness and change. These sessions, led by Dr. Jermaine Davis and Tim Wise, a leading anti-racist author, examined how we face equity and inclusion in the workplace today, and where and how we can improve upon this in the future.

*By Jackie Larson, Public Relations & Development Coordinator*



**Dr. Jermaine Davis**



**Author Tim Wise**

# A Commitment to Equity and Inclusion

“

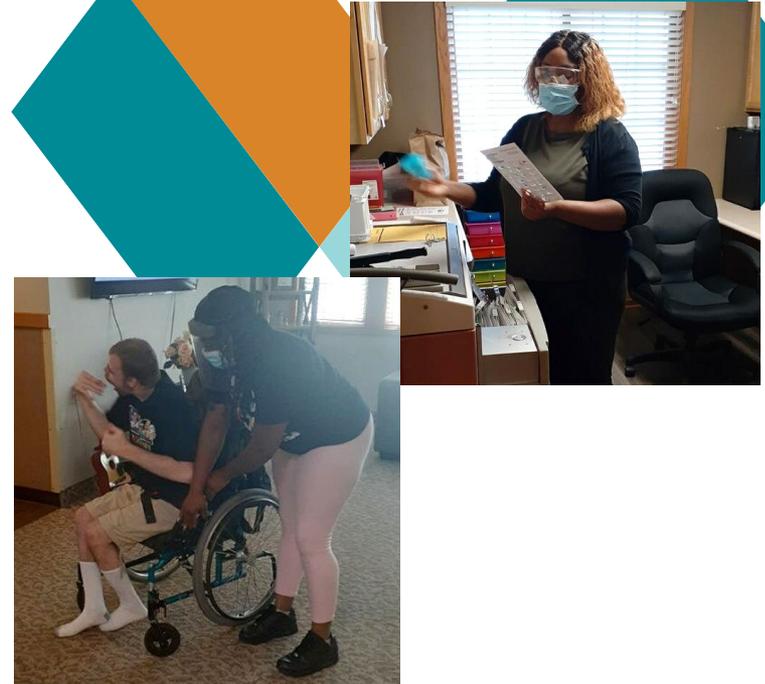
The Phoenix Residence and Phoenix Service Corporation commit to creating and maintaining a workplace and community where all people are treated with dignity and respect...We also recognize that these wounds will not heal without deliberate, and at times, difficult work. We commit to the soul searching necessary, individually and organizationally, to address racial and other discrimination, implicit bias, and microaggressions where they exist within ourselves, within the Phoenix organizations, and within the communities we serve.

....

As we strive to eradicate racial and other disparities, we will have the courage necessary to have real conversations that call in or call out inequities...We commit to inclusion through mutual respect and the recognition of dignity and humanity of all people.

”

*The Phoenix Residence, Inc. & Phoenix Service Corporation*





## Closing the Gap for Our Staff

Although the pandemic affected our bottom line, the silver lining is our *Close the Gap* campaign thrived in 2020! Thanks to all of your support, we raised **\$161,130** for this campaign in 2020 – bringing our total up to **\$428,172**. Our goal is to raise \$150,000 per year to keep our services strong.

We started this campaign in 2019 to support and invest in our valuable direct support professionals with the wages and benefits they deserve. With a workforce shortage of skilled Direct Support Professionals and ongoing changes to Medicaid reimbursement rates, we knew we had to do something to support our staff members – and with that, our *Close the Gap* campaign was born!

***Every dollar we raise from this campaign goes back to our hardworking direct care staff.***

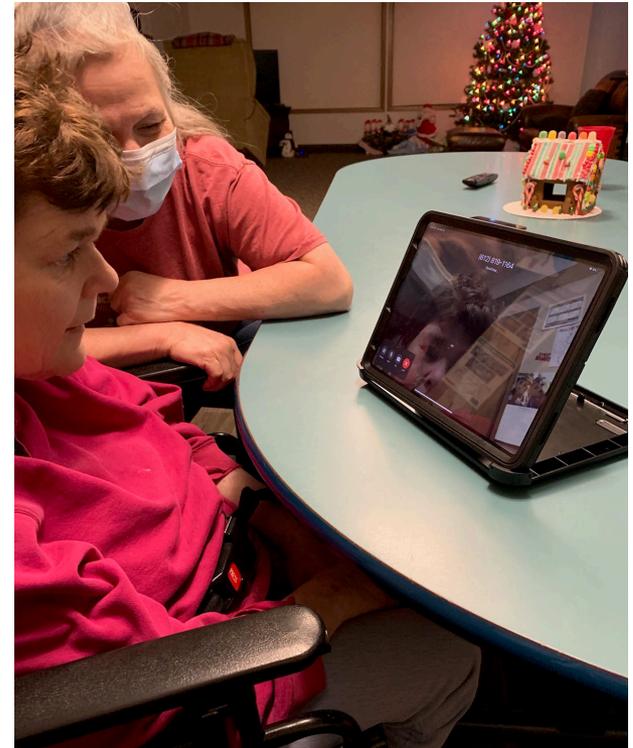
Thanks to you, we were able to provide bonuses for our direct support professionals and program managers during Direct Support Professional Week in September.

***Thank you for making this possible!***

“

Thank you so much for your donations! As a DSP staff who works all the time to make things meet, I cannot express how much your help means to me. Your contributions will help me continue to take care of the people I love and support. ”

*Phoenix Direct Support Professional*



# Our Giving Tree is Growing!

---

Our Giving Tree grew so much in the last year! So many of you donated to our efforts and we want to thank you for that! This tree is our way of recognizing our supporters who make significant contributions to Phoenix. Thank you to everyone who was a part of this!

## ***Want to get your name on the tree?***

Donate \$100 or more and you'll be added to the tree! Gifts over \$1,000 will be recognized with a foundation stone. Don't wait, the tree is filling up quickly! Make your online donation today at [www.phoenixresidence.org](http://www.phoenixresidence.org) or by mailing a check.

***Thank you for your support!***



# Fundraisers



Fundraising during a pandemic certainly wasn't easy in 2020, but it was possible with dedicated donors like you! It challenged us to envision fundraising in a whole new way. What do you do when your supporters used to gather at an in-person event for years, and now suddenly that's not possible? You host a virtual campaign!

Luckily for us, the onset of COVID-19 hit right after we held our annual Gerten's Plant Sale in 2020. We successfully held the sale as we normally would – and even brought in more than we ever had in the past!

## *Changing Course*

However, soon after that, the world changed. Once we learned the extent of the pandemic, we had to cancel the in-person events of the Russ Douglas Phoenix Golf Classic and the Made in the Shade 5K Walk for the safety of everyone involved. So, what did we do instead? We went virtual! Although we weren't as successful as in past years, it allowed more people to participate from the comfort of their own homes. Thank you to everyone who “walked with us” or virtually sponsored a golf hole!

*By Jackie Larson, Public Relations & Development Coordinator*



# Major Sponsors 2020

## MADE IN THE SHADE 5K WALK

### Phoenix Level

David and Lynn Myhr  
The Dwyer Family



### Bluebird Level

Darlene Scott  
Mark and Kim Calhoun  
Pat Casey  
Paul and Ellen Wilson  
Paul Severson

### Hummingbird Level

Duane and Susan Harves  
Elizabeth and Gregory Severson  
Janess Davis  
Jennifer Buchanan  
Mark and Judy McClellan  
Mark Braun  
Mark Jaszewski  
Mary Peltier  
Mary Thirsten  
Randy and Paulene Roering  
Roxanne Kasal  
Steve and Gail Severson

*Thank You To All  
Our 2020 Donors!*

## RUSS DOUGLAS PHOENIX GOLF CLASSIC

### Gold Level

David and Lynn Myhr  
Family of Paul Dwyer  
Geritom Medical  
John's ProCare  
NFP  
Paul and Joan Skluzacek  
South Robert Street Business Association



### Silver Level

The Canopy Group/John Kuhrmeyer

### Bronze Level

CBL Floors  
Darlene Scott  
Steve and Lou Pfeiffer  
Tom and Darlene Cherry

*Major donation from family member Pat Burns*

## FUNDRAISING TOTALS

**\$5,724** for Gerten's Plant Sale

**\$4,296** for Made in the Shade 5K Walk, Run & Roll

**\$38,005** for Russ Douglas Phoenix Golf Tournament

**\$161,130** for Close the Gap Campaign

*Thank you to our generous supporters!*

# 2020 Donations

*Thank You To All Our 2020 Donors!*

*We sincerely apologize if anyone was unintentionally omitted from the donation list. Thank you for your generous donation!*

## **\$70,000**

Pat Burns

## **\$10,000 - \$25,000**

Anonymous

Geraldine Hess

## **\$2,500 - \$9,500**

David and Lynn Myhr

Don and Sharon Rask

Jamie Grupe

Jane Hess and Mike Kroll

Kate Dwyer

Kurt and Gina Kastel

Paul and Joan Skluzacek

Paul Severson

South Robert Street

Business Assoc.

Steve and Cheryl Moore

## **\$1,000 - \$2,200**

Becky Butler

Betsy Sagnes

CBL Floors

## **\$1,000 - \$2,200**

Darlene Scott

Eric and Mary Claire Schultz

Geritom Medical, Inc.

Janess Davis

Janice Schneider

Jeff and Debbie Schmitt

John Bredesen Sr. and Betsy Halpern

John Kuhrmeyer

John's ProCare

Libby and Miguel Jeldes Johnson

Linda Steinworth

Mary Thirsten

NFP Corporate Services

Pat Callinan

Steve and Andrea Yoch

Steve and Lou Pfeiffer

Steve and Rayanne Moser

Ted Yoch

Tom Cherry

## **\$500 - \$999**

Bonnie Sykora

Darin Husaby

Dave and Roxanne Tueffel

James Patrick

John Bredesen Jr.

Kathy and Bob Nye

Mark and Judy McClellan

Michael and Laurie Udenberg

## **\$500 - \$999**

Minnesota Coaches, Inc.

Mona Strom

Pat Casey

Polly Young

Randy and Paulene Roering

Roxanne Kasal

Sandra Bredesen Burrowes

Steve and Gail Severson

Twin City Janitorial Supply Co.

## **\$100 - \$499**

Alex Lape

Angela Goodrick

Anonymous

Anonymous

Anonymous

Arlen and Jean Comfort

Audrey Cavegn Riddle

Barb Magnuson

Barbara Soby

Bonnie Featherstone

David and Donamari Mayer

Deb Malmo

Dr. David Rossmiller

Duane and Chris Berg

Duane and Susan Harves

Elizabeth and Greg Severson

Elizabeth Johnson

Geoff and Kaylene Roering

# 2020 Donations

*Thank You To All  
Our 2020 Donors!*

## **\$100 - \$499**

George and Shirley Hosch  
Jennette Wasmund  
Jenny Buchanan  
Josephine Bredesen  
Jody Curl  
Joseph and Lauren Deeney  
Kermath Ward  
Kirsten and Eric Gregerson  
Liana E. Cohan  
Liz McCambridge  
Lois Steinworth  
Louise Davidson  
Mark and Jackie Braun  
Mark and Kim Calhoun  
Mark and Laurie Sicora  
Mark Jaszewski  
Mary Peltier  
Mike and Joan Gasaway  
Nancy Ressler  
Paul and Ellen Wilson  
Paul Coons  
Phil and Gail Osendorf &  
Jean Schulzetenberg  
Rose Sherman  
Ruth Gromek  
Sharon Constantine  
Sherry Gray and David Blaney  
Shirley Bergquist  
State Supply Company

## **\$100 - \$499**

Steve and Christine Barrett  
Sue Nelson  
Tina Hayes  
Vince and Sharon Cavegn  
Wyndy Knox-Carr

## **Up to \$99**

Ann Hoey  
Cheryl Johnsen  
Cindy Krueger  
Dan and Deanna Roering  
Dan Lippert  
Diane Pierce  
Emily Severson and Jason Kohout  
Frank E Bakke  
Gene and Florence Engelbrecht  
Jackie and Dan Larson  
Jackie Jarosz  
John and Deborah Besch  
Justin and Kathleen Roering  
Kris Dyrhaug  
Mark and Linda Goddard  
Mary Rothchild  
Mary Vilmur  
Perry and Kathleen Rosentreter  
Rosemary and Roger Dickhausen  
Tamera Connelly  
Tom and Mary Dawn Johnsen  
William and Mary White



*The Phoenix Residence sincerely apologies if anyone  
was unintentionally omitted from the donation list.  
Thank you for your generous donation!*

# 2020 Donations

*Thank You to All Our 2020 Donors!*

## Memorials & Honorariums

### **In Memory of Don Bond**

Arlen and Jean Comfort  
Debbie Willis  
Janet Cavegn and Family  
Jerry and Linda Martin  
Louis and Rosanne LaCasse  
Maeme Altendorfer  
Nancy Cavegn

### **In Memory of Robin Engelbrecht**

Gene and Florence Engelbrecht  
Mary Thirsten

### **In Memory of Mark Wagner**

Becky Butler

### **In Memory of Mary Claire Schmitt**

Jeff and Debbie Schmitt

### **In Memory of Mary Mayer**

David and Donamari Mayer

### **In Memory of Mary Purtell**

Angela Goodrick

### **In Memory of Mark Schulzetenberg**

Ann Hoey  
Cheryl Johnsen  
Phil and Gail Osendorf & Jean  
Schulzetenberg  
Rosemary and Roger Dickhausen  
Tom and Mary Dawn Johnsen

### **In Memory of Gary Cavegn**

Audrey Cavegn Riddle  
Darlene Scott  
Mary Thirsten  
Pat Callinan  
Vince and Sharon Cavegn

### **In Memory of Barb Deeney**

Anonymous

### **In Memory of Karen Carlton**

Mary Thirsten  
Tamera Connelly

### **In Memory of Robert Nelson**

Liana E. Cohan

### **In Memory of Rita Sherman**

Rose Sherman

### **In Memory of Roger Patterson**

Pat Callinan

### **In Memory of Jerome Simcoe**

Darlene Scott

### **In Honor of Arlene Schilling**

Anonymous  
Jackie Jarosz  
Paul and Ellen Wilson

### **In Honor of Jill Jaszewski**

Dona and Gene Maki  
Geraldine Hess  
Jane Hess and Mike Kroll

### **In Honor of Lydia House Caregivers**

Polly Young and Sally Cohen

### **In Honor of Richard Constantine**

Sharon Constantine

### **In Honor of Wendy Severson**

Anonymous

### **In Honor of Her Coworkers at Minnesota State University**

Mary Rothchild

### **In Memory of Barbara Yoch**

Steve and Andrea Yoch

### **In Memory of Dale Berquist**

Mary Thirsten

### **In Memory of Her Family**

Pat Callinan

# 2020 Donations

*Thank You To All  
Our 2020 Donors!*

## In-Kind Donations

Alan Berner  
Anonymous  
Bill and Sandy Husaby  
Café Latte  
Capetz Family  
Cindy Boeder  
Cindy Gamis  
Cindy Newman  
Colby Manufacturing  
Commanding Edge, Inc.  
Creative Masks  
Darlene Scott  
Dave Tueffel



David Freeman  
David and Lynn Myhr  
Deb Malmo  
Derayle Jones  
Erica Bade  
Gail Hassler  
Grace Dickinson  
Jackie and Dan Larson  
Jane Hess and Mike Kroll  
Jean Hinds  
Jennette Wasmund  
Jody Curl  
John and Sandra Bredesen  
John's ProCare  
Jon Poulson  
Karen Miller  
Kim Human  
Kim Phillips  
Kirsten and Eric Gregerson  
Laurie Boyer  
Linda Steinworth  
Mall of America  
Marin Jaszewski  
Mary Duncan  
Mary Thirsten  
Michelle Ooley

Minda Bourdage  
Minnesota Landscape Arboretum  
My Pillow  
Myra Smiley  
Nicole Bechel  
Nine Eagles Promotion  
ONEOK Viking Gas Transmission Co.  
Pam Murphy  
Panera Bread - Vadnais Heights  
Pat Callinan  
Paul and Joan Skluzacek  
Ricky Zolen  
Robin Hassell  
Sharon Doffing  
Splash  
Sue Johnson  
Tamara Dickinson  
Tiwana Combs  
Total Wine & More  
Verna Miller  
Wally Sherseth  
Wendy Price  
Wild Isles Swim  
Wild Mountain Taylors Falls Recreation  
Wilson Tool  
Wingspan Life Resources

# Financials

## Statement of Financial Position

<b>Assets</b>	<b>2020</b>	<b>2019</b>
Cash	\$2,644,521	\$828,252
Accounts Receivable	\$861,337	\$894,167
Property & Equipment	\$6,553,528	\$6,698,730
Other	\$35,415	\$22,678
<b>Total Assets</b>	<b>\$10,094,801</b>	<b>\$8,443,827</b>

### Liabilities and Net Assets

Current Liabilities	\$863,699	\$639,120
Long-Term Debt	\$0	\$0
<b>Total Liabilities</b>	<b>\$863,699</b>	<b>\$639,120</b>

### Net Assets

Unrestricted	\$9,090,570	\$7,754,445
Temporarily Restricted	\$140,532	\$50,262

**Total Liabilities and Net Assets \$10,094,801 \$8,443,827**

## Statement of Activities

<b>Revenue &amp; Support</b>	<b>2020</b>	<b>2019</b>
Program Services	\$12,155,292	\$11,470,456
Donations & Special Events	\$230,166	\$250,394
Interest & Other	\$1,982,316	\$124,054
<b>Total Revenue</b>	<b>\$14,367,774</b>	<b>\$11,844,904</b>

### Expenses

Program Services	\$11,547,599	\$10,285,665
Administrative Expense	\$1,367,103	\$1,200,592
Fundraising	\$26,677	\$79,549
<b>Total Expenses</b>	<b>\$12,941,379</b>	<b>\$11,565,806</b>

**Change in Net Assets \$1,426,395 \$279,098**

# Board of Directors

*Thank you for your commitment to Phoenix!*

Garret Colao  
Chairman

Richard Ivance, M.D.  
Vice Chairman

Jamie Grupe  
Treasurer

Darlene Scott  
President/CEO

Jennifer Buchanan  
Director

Julie Nagorski  
Director

Jeffrey Points  
Director

Sandra Bredesen Burrowes  
Director

Kirsten Gregerson  
Director

Eric Schultz  
Director

Jim Woodard  
Director

Elizabeth Johnson  
Director



**Board member  
Sandra Bredesen Burrowes**



**Board member Jamie Grupe**



**In Loving Memory of Laura Nelson from Viking House.  
One of our beloved who passed due to COVID.**

*2020 Annual Report*

## Thank You

Thanks to your commitment and generosity, we provided our staff and the individuals we support the care and protection they needed to get through this last year. We couldn't have done this without your generosity, so we thank you!

**From All of Us Here at  
The Phoenix Residence, Inc.**