

Angelica McCoy:

Angel has been a supervisor at Carver House since August of last year. Even before her position change, she was a great DSP. Angel is a manager by herself here and makes sure things are done. She has great communication, even if not on call; her dedication to this job is unmatched.

Angel recently lost her father, but she was still was answering the phone to make sure everything was okay at Carver. She really shows leadership and no matter what life may throw your way, she always has a positive attitude. To carry yourself well through whatever it is and remain professional, this is extreme to me being I recently lost my mother.

There is another example when she took me to my mother when she passed and took me home after that; she did not leave my side. She is a strong, intelligent woman also finding new ways to get the job done. If one plan fails, she ALWAYS coming up with great ideas and she doesn't mind criticism from her staff to support the residents. Not to mention she already has six kids, while still fulfilling her job; I believe she's extraordinary.

Angel recently did Jackie's room. Her mother was kind of upset and she fixed that right away. She came in and redid the room, communicated with the mother, and asked staff what they think should be done. Another example is when she cleaned up a bathroom full of feces. I know for a fact that she's only one with that strength because I honestly would have waited till maintenance came to clean it up.

Angel loves to decorate! She makes the holidays feel like a holiday by decorating the house and get residents holiday clothing. She once got a net for all of Jackie's stuffed animals because she had to many and did not want any thrown away. Angel works well; she helps staff do their job, helps with dinner, and sets up their plates, so evening staff can attend to the residents' needs as soon as they come in. She listens to staff and what their best abilities are for this job or if they need more work. She has made everyone close by communicating and keeping everyone in the loop of what's going on with the residents. She introduces new people to each other, orders Alex new earmuffs when he needs them, and tries to find stylish clothing protectors for him that absorb well. She listens to staff, shows leadership by coming in on time doing her job, and [checking in with] staff and residents. She shows examples of leadership by pleasing the residents by taking Cody to places he needs to go. She shows leadership by completing her job.