

Amanda Simington

Amanda is a Program Supervisor in the company and has been with Phoenix for several years. No matter what Amanda has going on, she's always ready to jump in and help, whether it's the house she's currently working in or with Howard after moving her management. She worked incredibly hard to improve things at Howard and has continued to help make sure that the transition there to new management would go smoothly. During that transition and beyond, she continues to check in and make sure that we are in a position to succeed and asks frequently if we need anything. We appreciate her and all of the help she has given us! She has kept everyone at Howard in her heart and checks in to make sure that the residents are all doing well. Amanda wants the best for them, and the residents at Centerville.

Even when she isn't working, she's thinking of everyone and what they need, what could make their lives better, and what to do next to keep things the best they can be. Amanda consistently shows initiative and creativity in the ways she tries to problem solve for our individuals. A good example of this is with one of the residents at Howard. She has a g-tube and pulls on it, even to the point of pulling it out on more than one occasion. Amanda researched and brainstormed different ideas to try to find something that would work to keep her comfortable and safe, but that she didn't have access to pull on and wouldn't be restrictive or uncomfortable. She tried several different methods and worked together with others to brainstorm other ideas too.

Not only does she care about those in her care, but Amanda cares about her staff too. Above all else, she's encouraging and uplifting. She knows when to gently correct someone, but she's just as quick to relate to them and give examples of how she's overcome similar [problems]. This level of relatability makes her so down to earth and just real. It helps everyone connect and trust her and accept the correction when she needs to give it. She helps others be better people by being her authentic self. Amanda is just a very real, relatable, encouraging, fun, sweet, giving person. The staff can see it, the individuals can see it, and we all appreciate her. Whenever she has stopped by Howard after transferring to Centerville, she has at least a couple of shadows following her around everywhere and asking for hugs! It's actually because of Amanda that I had the courage to apply to become the program supervisor for Howard. She saw my potential, encouraged me, and pointed out my strengths when I was nervous about it. Good leaders encourage their subordinates to grow and always improve, and she does that and more.